

Delivery & Returns

Delivery:

Spend £40 at [Maka-Play](#) and receive FREE Standard Delivery!

Delivery Options:

Standard Royal Mail 2nd Class – £3.49

Royal Mail 1st Class – £4.49

We will aim to dispatch your purchased goods as soon as possible, however, please allow us 24-48 hours. You will receive a dispatch email when we have posted the goods.

2nd Class Royal Mail delivery aims to deliver the item in 3-5 working days.

Returns:

As stated in our [Terms and Conditions](#), we will only accept a return for a wrong order, damaged or faulty item. We reserve the right not to offer a refund for goods which you may think are the wrong size or colour.

You must fully check the item when first receiving it and notify us by e-mail at info@makaplay.co.uk as soon as you find the goods are wrong or faulty and that you wish to return the item.

You have 14 days to cancel your order. When canceled, you have 14 days to post back and return the goods to us in order to receive a full refund. When we receive the goods, we will refund you within 14 days.

We reserve the right not to give a refund for returned goods, if they are not in original packaging and/or are not in re-saleable condition (with all seals and wrapping unbroken, with all tags, labels, and stickers), products have to be unused.

For more information on Delivery and Returns please see our [Terms and Conditions](#) or email us at info@makaplay.co.uk.